



# Cloud Solutions

Flexible cloud  
solutions for secure  
and collaborative  
working



# Boost your productivity with cloud-based tools

Transform the way you work with our tailored Microsoft 365 and Azure solutions.



Cloud computing is revolutionising the way businesses operate. This delivery of software and data resources via the internet, eliminates the need for expensive physical servers, enhances flexible working and brings greater security and continuity.

## Empower your staff with a 'Modern Desktop'

The way we work has changed. Traditional offices have become collaborative workspaces. Team members work from remote locations. Companies have adopted a multimedia approach to their internal and external communication and cybersecurity is now of paramount importance. To help navigate these changes and challenges, Fusion recommends a 'modern desktop'.

A modern desktop is a way of working that prioritises collaboration, security and flexibility to boost productivity and business continuity. A modern desktop is based on a cloud-based platform that utilises Software as a Service (SaaS) and unified tools so everyone is kept up-to-speed.

## Microsoft 365 and Microsoft Azure

Microsoft 365 and Microsoft Azure are both cloud-computing platforms that make the Modern Desktop possible. They can improve the productivity of your team with powerful communication tools, reduce the cost of expansion thanks to a reduced need for physical servers, reinforce your security with reliable backup and recovery solutions and enhance your hybrid working with secure access from any location.

Think of **Microsoft 365** as the applications you interact with, the familiar productivity tools like Word, Excel and PowerPoint, as well as collaboration tools like Teams, SharePoint and Outlook.

Whereas **Microsoft Azure** is the foundation these applications are built on. Azure provides the infrastructure for you to create, deploy and manage applications and services through a global network of data centres. It offers a vast array of services, including computing power, storage, databases, networking, analytics and security.

Choosing a Managed Service Provider (MSP) like Fusion to incorporate these platforms into your business, enables you to benefit from a tailored approach. We have full access to Microsoft 365 and Azure's extensive range of capabilities and our technicians are experts in cloud-computing solutions so we'll ensure you receive the right combination of features that best serve your organisation.



Microsoft 365

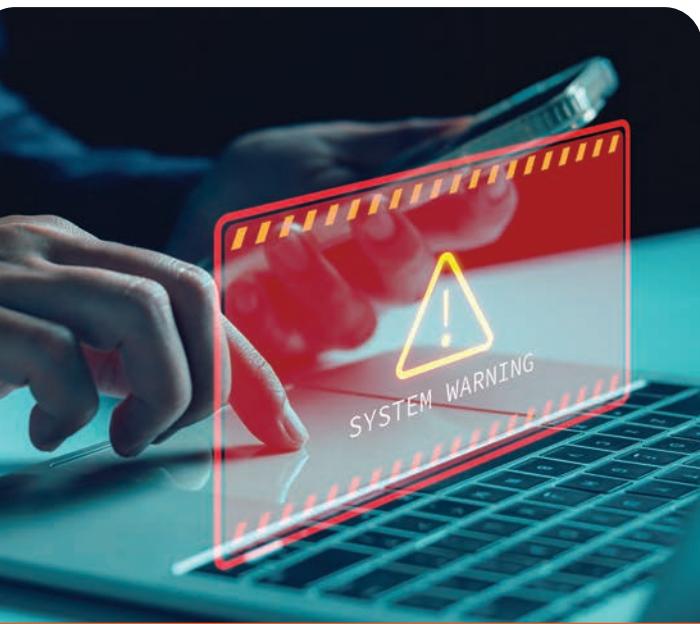
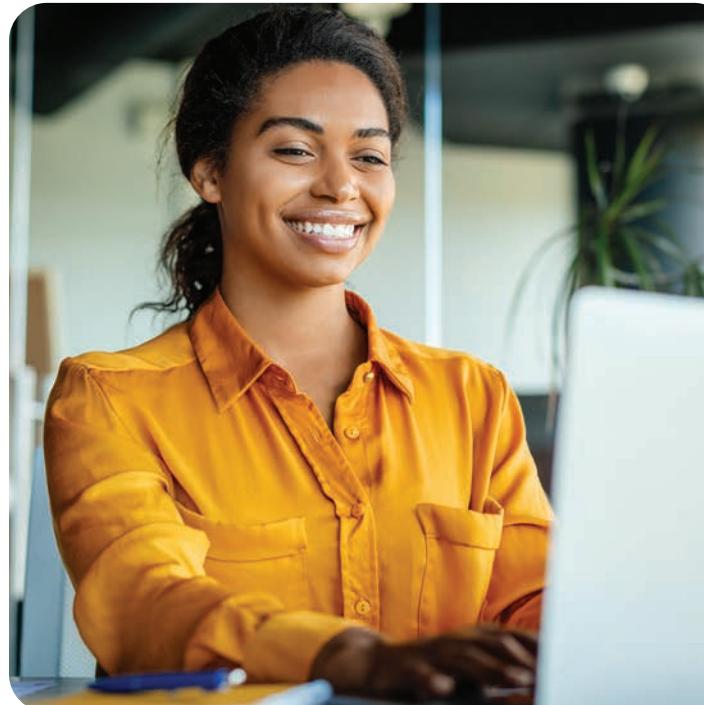


# Management, security and compliance

## Management of cloud-based computing

Management of a cloud-based system is simple. Without physical servers, it's easy to scale your technology in line with your growth. With all data stored in the cloud, it also removes the need to constantly monitor server capacity and purchase expensive new hardware to keep pace with the needs of your business.

Cloud computing through an MSP like Fusion also removes the burden of software maintenance, data protection and problem resolution. System and software updates are delivered automatically from Microsoft to your technology and with the help of our technicians, we can monitor your performance and security and solve any technical issues so you can remain focused on your core business activities.



Microsoft 365 and Azure's global infrastructure and data centres come with multi-layered security as standard so the servers that host your network are also protected. Users also benefit from a global team of over 3,500 security experts that work together with Fusion's technicians to safeguard your business assets and data.

## Security and compliance on the cloud

Traditionally, security was purchased as an add-on to an application or operating system but Microsoft 365 comes with defences built-in.

- Data restrictions are in place to limit the risk of insider threats from Microsoft and data encryption provides protection during transit between devices and datacentres.
- Use of multi-factor authentication protects your user profiles and network by preventing unauthorised and unwanted access to your data.
- Productivity and collaboration applications like Teams are designed with features that enable them to become protected environments, ensuring only approved users have access which helps to keep your private data and communication secure.

As your administrators, Fusion would also have access to Microsoft's Security and Compliance Centre. This centre enables us to report on the state of your security and compliance posture so we can ensure your systems are effectively protected and adhere to relevant regulations.

# Teamwork and collaboration

## Boost teamwork and collaboration with Microsoft 365

In today's fast-paced business environment, effective teamwork and collaboration are essential for success and Microsoft 365 delivers this through powerful interconnected applications:



### Microsoft Teams

Microsoft Teams serves as the cornerstone of collaboration within Microsoft 365. This platform brings together chat, video conferencing, file sharing, and project management into a single, all-encompassing workspace. Dedicated channels for individual projects, each with their own notes, calendars and planners, help teams or departments to stay organised and focused.



### SharePoint

SharePoint facilitates efficient document sharing and management. With features like version control and co-authoring, teams can collaborate on documents simultaneously, improving productivity and reducing errors.



### Outlook

Outlook provides further tools for collaboration with integrated calendar management, so all members are aware of their availability. By providing a centralised platform for email, scheduling meetings, and managing tasks, Outlook helps teams stay productive and informed.

By harnessing the power of Microsoft 365, you can foster a culture of collaboration, improve efficiency and drive better results for your business.



# Intelligent communications

Microsoft 365's comprehensive suite of tools has also been designed to transform the way you communicate through seamlessly integrating video, messaging and chat capabilities:



## Teams Meetings

Teams Meetings provide high-quality video conferencing with features like screen sharing and real-time transcription.



## Teams Chat

Teams Chat offers instant messaging and file sharing for ongoing discussions. By combining these features, Teams fosters efficient and effective communication within and across departments.



## Mobile access

Mobile access allows you to stay connected on the go. Whether you're in the office, at home, or traveling, you can participate in meetings with ease.



## Microsoft Teams Phone

Microsoft Teams Phone extends communication capabilities further by enabling inbound and outbound calls to traditional phone numbers, complete with features like hold, call transfer, and voicemail.



## Guest access

Guest access in Teams allows you to invite clients, partners, or other stakeholders to join meetings and work on projects, breaking down organisational barriers and fostering stronger relationships.



# Moving to the cloud

Moving to the cloud is a straightforward process with no lead time for new infrastructure or physical hardware installations. This makes migration away from physical servers simple and cost-effective. Once you have considered your current and future usage requirements, you can move straight into the configuration phase.

Fusion engineers build a development system that enables the set-up of applications on the new cloud-based platform in advance. Your files will be securely copied and stored in an accessible location in preparation for the transfer.

Just before the final migration date, Fusion will prepare all user profiles and transfer personal files, passwords and bookmarks to ensure all data is accounted for on the new system. If required, the migration can be performed over the weekend to limit disruption and our engineers can also be on site for the first day to help with any issues should they occur.

# Trustworthy, business-focused IT solutions

Fusion Technology Solutions was formed in 2005 with the mission of offering trustworthy, business-focused IT solutions and technical expertise to SME businesses. We offer a comprehensive range of technology services which help to manage risk and deliver measurable value in a time-sensitive and cost-effective manner.

We partner with your business and, as a Fusion client, you'll benefit from quarterly reviews of your cybersecurity and system performance, as well as assistance in planning for new technology and IT budgeting. We offer proactive user support, which includes our online education platform 'Fusion Learn' and a client portal that makes it easy to request help and track the progress of your tickets.

“ Our IT problem was dealt with very quickly and efficiently as always. The process was explained clearly and simply so that it made sense and we understood and we were kept updated at all times. Fusion have also worked with one of our software providers directly to save us the trouble of having to work between the two. Thank you once again.

**DAWN BUTTON,  
TYLERS EMBROIDERY**

“ We have used Fusion for many years now for all of our IT support. Most recently to change all of our systems to their cloud based services to facilitate remote working. The professional support we received was invaluable & allowed us to make the transition with the minimum disruption.

**STEVE DONOGHUE  
VICTOIRE PRESS LTD**



## Do you want to find out more?

Outsourcing your IT to an MSP like Fusion offers numerous benefits. From cost savings and talent acquisition to enhanced security and flexibility.

If you're considering this option, speak to our team on:

**01245 455510**, by email at [info@fusion-ts.com](mailto:info@fusion-ts.com), or by visiting our website: [www.fusion-ts.com](http://www.fusion-ts.com).



## Get in touch

Send us an email, give us a call or drop by for a visit. Either way, we look forward to speaking with you.

 Address: Rivermead House, Bishop Hall Lane, Chelmsford, Essex CM1 1RP

 Phone: 01245 455510

 Email: [info@fusion-ts.com](mailto:info@fusion-ts.com)